



CUSTOMER SUPPLIED ITEMS ACKNOWLEDGMENT

If you provide us with items to decorate (“Customer-Supplied Merchandise”), we will use our best efforts to decorate them without damaging them. However, you agree that we are not responsible for damage to Customer-Supplied Merchandise, and you agree to hold us harmless for any such damage, including misprints or mistakes. We will use commercially reasonable efforts to decorate Customer-Supplied Merchandise but cannot guarantee results. The industry average is that at least 1% of items are damaged in the decoration process. Cagle Designs will not reimburse customers for damaged, misprinted, or lost Customer-Supplied Merchandise. Although, Cagle Designs will replace any items that we provide for the order, at no cost to you. Your signature below indicates you understand and agree to the above terms.

Customer Signature _____ Date _____